

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form and send it to:

Flogas Britain Limited, 81 Rayns Way, Watermead Business Park, Syston, Leicestershire, LE7 1PF

Name(s) of Account Holder(s): 	Service User Number: 960001
Bank/Building Society Account Number: 	Direct Debit type: Variable: ☐ Budget (Consumer only): ☐
Branch Sort Code: 	Reference:
Name and full postal address of your Bank or Building Society: To: The Manager, Bank/Building Society: Address: Postcode:	Instruction to your bank or building society: Please pay Flogas Britain Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Flogas Britain Limited and, if so, details will be passed electronically to my bank/building society. Signature(s): Date:

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit **Flogas Britain Limited** will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request **Flogas Britain Limited** to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by **Flogas Britain Limited** or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when **Flogas Britain Limited** asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.