

Caring for your tank

LPG can be a hazardous product if not handled and stored correctly – that’s why we stick very strictly to the codes of practice and guidance from Liquid Gas UK, the industry trade association.

It’s essential that you take good care of your installation. The following **DOs** and **DON'Ts** will ensure we can continue delivering your gas safely. Plus, if you don’t look after your tank and surrounding area, you could be faced with a potential liability, you may even be financially liable for any remedial work.

DO

- Ensure adequate protection against damage from vehicles for both above ground and underground tanks
- Get in touch with us for guidance if you plan to make any changes to the area of your installation, including access to the tank and installing overhead cables
- Keep a 3m radius around the tank clear of weeds, rubbish or combustible materials
- Follow any safety or security precautions given to you by us, fire prevention officers or local authorities
- Remember the route of your pipework to avoid any damage from digging
- Take care when mowing your lawn to not to cause any damage to the tank or inspection hatch.

DON'T

- Interfere with or modify any part of the installation
- Erect any building or structure (permanent or temporary) within 3m of the tank –such as outbuildings, sheds, garages, conservatories, greenhouses, walls or rockeries
- Allow any deep rooted shrubs, trees or hedges to grow within 3m of the tank
- Detach, alter, cover up, remove or otherwise interfere with any identification, instructions, warnings, trademarks or any other signs on the installation
- Smoke or have any source of ignition within 3m of the tank
- Paint any part of the installation, as this may affect the amount of heat absorbed by the sun
- Construct any hard standing over an underground tank
- Make any changes that will direct surface water towards, or prevent water draining from, the tank area. Surface water drainage should be maintained to ensure water does not build up in the valve chamber. Any costs relating to the failure of the gas supply and the replacement of any water damaged equipment (including Flogas not being able to refill the tank whilst the valve chamber is flooded with water) will be your responsibility
- Park or drive in the area directly above an underground tank.

Protecting and insuring your installation

It’s vital that you also protect the tank and installation from theft, damage and other risks of loss or harm including, without limitation, vandalism and damage caused by fire. Remember – you are responsible for the safekeeping of the installation.

**For any queries, call our technical safety team on
0800 917 2203 or email
customerservice.enquiries@flogas.co.uk**

